
AUSTRALIAN · OWNS ITS NETWORK · AI INCLUDED

Why Australian Businesses Choose VOCPhone

Not a reseller. VOCPhone owns and runs its own Australian network, includes AI in the plan, and backs 99.99% uptime with 24/7 Australian support and a price guarantee.

Businesses choose VOCPhone because it gets the fundamentals right and then includes what others charge extra for. The headline reason is that VOCPhone **owns and operates its own Australian network**, it isn't a reseller buying capacity from a wholesaler, which is why it can stand behind **99.99% uptime** and fix problems at the source. It's **Australian-owned, Australian-hosted and backed by Australian-based 24/7 human support**, with more than **15 years** in the market. **AI Phone Agents are included**, not a costly add-on. Add transparent per-seat pricing with a price guarantee, number portability, apps on every platform, 1000+ integrations and open APIs, and it's clear why businesses from Harvey Norman and Ampol to Gold's Gym and local operators run on VOCPhone.

■ The short version

- See the AI Answer Your Calls
- Join the Businesses Making the Smart Switch

■ Key points

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■ Questions the full guide answers

- ☐ What makes VOCPhone different from other business phone providers?
- ☐ Is VOCPhone really Australian?
- ☐ Do I have to pay extra for the AI features?
- ☐ Is there a minimum number of users?
- ☐ Can I keep my existing phone numbers?
- ☐ Will it work on my phone and computer?
- ☐ Does it integrate with my other business software?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 663 222** or visit vocphone.com/about/contact-us.