

SUPA NETWORKS · INTERNET + PHONE · 2026

Internet + Phone on One SUPA Networks Fibre Connection

On a SUPA fibre estate, the old copper landline is gone, your phone now runs over the internet. So the real question isn't just "which ISP?" It's "who can give me premium internet and a proper phone system on the one connection?".

SUPA Networks fibre replaces the traditional copper line, so your phone is now a voice-over-cloud service riding your internet. Most ISPs treat that phone as a throwaway add-on. VOCPhone is a dedicated cloud phone platform that also delivers your SUPA internet, so on one fibre connection and one bill you get gigabit-class broadband *and* a full phone system: an AI receptionist that answers 24/7, mobile and desktop apps, business SMS, HD video, call recording and number portability. One connection, one Australian team, done properly.

■ The short version

Capability	Typical ISP phone add-on	VOCPhone on SUPA fibre
Answering calls	Rings, then voicemail	AI Phone Agent answers 24/7 in a natural Australian accent
Devices	One handset	Mobile & desktop apps, your number on every device
Messaging	None	Two-way business SMS from your number
Video	None	HD video meetings, up to 30 people, untimed
Call handling	Basic	IVR, call queues, ring groups, call recording
Keep your number	Sometimes	Full number portability, handled locally
Support	General ISP queue	24/7 Australian humans who own the voice network

■ Key points

- AI Phone Agents
- Apps for every device
- Business SMS
- HD video meetings
- Keep your number
- CRM & app integrations

"Voice over Cloud" in one line

Your calls are turned into internet data and carried over your SUPA fibre, the same way streaming or video calls work. No copper, no separate line rental. That's exactly what VOCPhone is built for: the name literally stands for *Voice over Cloud*.

■ Questions the full guide answers

- ☐ Is there a landline in a SUPA Networks apartment or estate?
- ☐ Can I get a home or business phone on SUPA Networks fibre?
- ☐ Can I keep my existing phone number when I move to SUPA fibre?
- ☐ Why not just use the phone add-on from my internet provider?
- ☐ Does bundling internet and phone with one provider save money?
- ☐ Will my phone still work if the internet drops?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call 1300 663 222 or visit vocphone.com/about/contact-us.