

SUPA NETWORKS · FOR BUSINESS · 2026

Business Internet & Phone on SUPA Networks (2026)

Whether your business sits in a SUPA-connected commercial suite, a mixed-use development or a home office in a fibre apartment, the connection is your lifeline.

SUPA Networks fibre is excellent business infrastructure, gigabit-class FTTP into new developments, apartments and commercial suites. Because it's open access, you choose your retail provider, and for a business the choice should hinge on reliability, Australian support and a real phone system, not just a headline speed. VOCPhone delivers premium business internet over SUPA's fibre plus a complete cloud phone platform. AI Phone Agents, IVR, call queues, apps, SMS, video and CRM integrations, from one Australian-owned team that owns its own voice network. One provider, one bill, business-grade.

The short version

Business setup	Typical load	Sensible tier
Solo professional / home office	Video calls, cloud apps, a phone line	A fast mid tier
Small team (2-10)	Multiple staff, calls & cloud tools at once	A high tier
Busy office / customer-facing	Heavy calls, card terminals, backups	A high or gigabit tier
Data-heavy / creative / dev	Large uploads, servers, many devices	The gigabit-class tier

■ Key points

- AI Phone Agents
- IVR, queues & ring groups
- Desktop & mobile apps
- Call recording
- Business SMS & video
- CRM integrations

Trusted by businesses large and small

VOCPhone runs the phones for organisations ranging from local trades to national names. Because it's the carrier for the voice side and the software vendor in one, a business gets a single point of accountability, not an ISP blaming a carrier blaming a software vendor when something needs fixing.

■ Questions the full guide answers

- ☐ Can I run a business on SUPA Networks fibre?
- ☐ What internet speed does a business need on SUPA Networks?
- ☐ Why is VOCPhone a good fit for business on SUPA Networks?
- ☐ Can VOCPhone handle multiple staff and locations on SUPA?
- ☐ How does business phone work if a SUPA estate has no copper line?
- ☐ How do I set up business internet and phone with VOCPhone on SUPA?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call 1300 663 222 or visit vocphone.com/about/contact-us.