

SUPA NETWORKS · CHOOSING A PROVIDER · 2026

Best Internet & Phone Provider on SUPA Networks (2026)

If your new home or office is connected to SUPA Networks fibre, you get to choose who provides your internet and phone.

SUPA Networks is a premium Australian fibre-to-the-premises network found in new estates and apartments, and it's open access, so you choose your own retail provider rather than being locked to one. When you're comparing providers, the things that separate a good pick from a great one are Australian support, transparent pricing, the right speed tier, and whether they can also run your phone service on the same fibre. VOCPhone ticks all four: Australian-owned, its own carrier-grade voice network, premium internet over SUPA's fibre, and a full cloud phone system with AI Phone Agents, internet and phone on one connection.

■ The short version

Household / setup	Typical need	Sensible starting point
Single person or couple, browsing & streaming	A few devices, HD/4K video	A mid entry-level fibre tier
Busy family, multiple streams & gaming	Lots of simultaneous devices	A fast mid tier (hundreds of Mbps)
Work-from-home professional	Video calls, cloud apps, uploads	A fast tier with a reliable phone service
Home-based or small business	Cloud tools, calls, staff online	A high tier plus a full phone system
Power users / heavy uploaders	Large files, servers, many devices	The gigabit-class tier

■ Key points

- Australian support you can reach
- Transparent Australian pricing
- The right speed tier
- Phone on the same fibre

Who does what on a SUPA connection

SUPA Networks owns and maintains the physical fibre into your building. Your retail provider (for example, VOCPhone) is who you buy from, who supports you, who sets your speed and price, and who provides your phone service. When you choose a provider, you're really choosing who you'll be talking to every time it matters.

■ Questions the full guide answers

- ☐ Can I choose my own internet provider on SUPA Networks?
- ☐ Is SUPA Networks the same as the NBN?
- ☐ What should I look for in a SUPA Networks provider?
- ☐ Why choose VOCPhone over another SUPA retail provider?
- ☐ How fast is SUPA Networks fibre?
- ☐ How do I get connected with VOCPhone on SUPA Networks?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call 1300 663 222 or visit vocphone.com/about/contact-us.