

SAAS DIRECTORY 2026

Australian SaaS Directory: 150+ Phone Integrations

Australian businesses run a surprisingly predictable set of software. This is the category-by-category map, accounting, CRM, people, field service, health, legal, property, retail, support, logistics, with the honest connection method.

Walk into enough Australian businesses and the same names keep appearing: **Xero** (well over half the online accounting market here) or **MYOB**, one of about six CRMs, **Employment Hero** and **Deputy** for people and rosters, a strong local industry platform doing the actual work. **ServiceM8**, **simPRO**, **Cliniko**, **LEAP**, **PropertyMe**, and Microsoft 365 or Google Workspace underneath. Those platforms all talk to each other. The phone system, in most cases, talks to none of them. This directory maps the categories and marks each platform **Native** (real time, on the call), **Platform** (Zapier/Make/Power Automate, seconds later), **API** (our open REST API, needs a developer) or **Click-to-dial** (works nearly everywhere, no setup).

The short version

Platform	Connection	What it gives you
Xero	Native / Platform	Contact matched on inbound, unpaid invoices on the ring, click-to-dial from contacts, call notes written back
MYOB (Business / AccountRight)	Platform / API	Contact lookup, account position on screen, call events against the customer
QuickBooks Online	Platform / API	Caller identification, invoice status, post-call activity logging
Reckon	API / Click-to-dial	Click-to-dial from contacts; logging via a small API build
Sage	Platform / API	Contact sync and post-call activity records
Stripe	Platform / API	Payment status on inbound; a failed payment can create an outbound call task
Ezidebit	API	Direct-debit status on the ring, gyms, clinics, subscription businesses
Tyro / Zeller	API / Platform	Merchant and transaction context for retail and hospitality enquiries

■ Also worth knowing

Platform	Connection	What it gives you
Salesforce	Native	Screen pop, click-to-dial, two-way activity sync, recordings and AI summaries on the record, queue data for reporting
HubSpot	Native	Screen pop, click-to-dial from contacts and deals, call logging with summaries, workflows triggered by call outcome
Zoho CRM	Native / Platform	Caller identification, click-to-dial, automatic activity records
Pipedrive	Native / Platform	Screen pop, click-to-dial, call notes on deals
Microsoft Dynamics 365	Native / API	Screen pop, click-to-dial, activity logging; pairs naturally with Teams Phone
monday.com CRM	Platform / API	Call events creating or updating items; post-call automation
Capsule / Insightly / Freshsales	Platform / Click-to-dial	Click-to-dial plus post-call activity creation

Treat this as a map, not a contract

The method shown is the **typical** route. The same product name often spans several editions with materially different API access, a starter plan and a business plan of the same product are frequently not the same integration proposition at all. Before you commit to anything, read us your real list and we'll confirm your specific editions. We would much rather say "that one needs a small build" up front than have you discover it in week two.

■ Questions the full guide answers

- ☐ How do I check whether my exact software connects to VOCPhone?
- ☐ What do Native, Platform, API and Click-to-dial mean in these tables?
- ☐ Which integration should an Australian small business do first?
- ☐ Can VOCPhone show me a customer's unpaid invoices when they ring?
- ☐ Can an AI Phone Agent book straight into our real diary?
- ☐ What if the software we depend on isn't in this directory?
- ☐ Is it safe to send call recordings into other cloud platforms?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 663 222** or visit vocphone.com/about/contact-us.